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# EFFICIENCY OF SMES IN ROMANIA POST CRISIS. A CLUSTERING ANALYSIS

Empirical studies

**Keywords:** 

Smallandmedium-sized enterprises (SMEs), Efficiency, Cluster Analysis, Dendogram

> JEL Classification O12

### **Abstract**

Smallandmedium-sizedenterprises (SMEs) havehad, even in the economic crisis, a major contribution to the achievement of gross domestic product, to create jobs, to increase economic efficiency by stimulating competition through speed of adaptation to conditions and the adoption of newstrategies, the ability to adapt to market requirements. Although, at the beginning of the economic crisis in Romania have been suspended or canceled several hundred thousand companies, starting in 2012 it is observed a revival of SMEs. We could say that post crisis period, thanks to measures in support of SMEs, is the beginning of an economic boost of SMEs in Romania.

Cluster analysis a multivariateanalysistechnique, whichincludes a number of algorithms for classifying objects into homogeneous groups.

Analysis of effectiveness of SMEsfrom Romania using cluster analysis a newmethod of economic analysiswhichenables an analysis, mathematicalmethods, regional development of SMEsandincreasingtheircompetitiveness.

### 1. Introduction.

The small and medium enterprises in Romania (SMEs) have been hard hit by the economic crisis of 2008-2009. After nearly four years, this important economic sector of the Romanian economy is showing signs of recovery, trying to return to pre-crisis levels, both in terms of number of employees and the share of gross domestic product.

The SME sector in Romania is dominated by very small-sized enterprises (up to 9 employees) and small, so the microfirms. The number of micro-firms is in 2013, 82.08% of all SMEs in Romania, 14.37% small and medium enterprises 3.55% (Source: NIS Romania, www.insse.ro).Limited liability companies (LLC) represent the wide spread part of SMEs in Romania, that is over 90% [INS, 2013].

Among the SMEs in 2013, trade and services represent over 64%, and in industry and construction, over 28%. [Foundation Post privatization, SME-2013 Report, p. 15-25]. The number of young people under 35 years, entrepreneurs from SMEs in the period 2011-2013, represents approximately 25%, and the number of those under 25 years being between 3.13% 3.73%. (Own calculations on NIS data). the favourable premise is share of entrepreneurs with higher education (College, graduate, masters, PhD), which has grown each yearly, reaching the highest representative level and that can lead to important performance of SMEs in Romania by moving more quickly to the knowledgebased economy.

The main problemsfacedby SMEs in the postcrisis were:

-The sharp declinein domestic demand;

-Difficult accessto creditdue totheirhigh cost;

-Excessive taxation.

Thus, because theseproblems, of andotherswithsmaller weight, the evolution Romanian **SME**sactivitycontinued withfluctuatingdynamics. Percentage thathave ofSMEs reducedactivityduring2008-2011 wason averageabout 45%, the proportion of **SMEswho** worked onthe same parametersofeconomic efficiencyaveraged37.5% and **SMEshare** offirmsthat hasboostedactivity inthis periodwas 17.5% (Source: Own calculations based on dataNIS)

### 2. The evolution of economic and financial efficiency of SMEs in Romaniain 2010-2013

Romania's economic recovery in the post crisis 2011-2013 is obvious positive GDP growth in 2011, 2012 and 2013, the growth of imports and exports of goods at levels higher than in 2008 and modest growth consumption unequivocally demonstrating this fact. The number of employees increased in 2012 thousand) and, in 2013, the unemployment rate dropping to 5.2% in 2011 and 2012 and 2013 (NIS and own studies) (the postprivatization fondation, 2012, 2013).

Studying theoverall performance of SMEsin 2010, compared to 2009, it appears thatapproximately 50% of SME shadthe same orbetterresultsin 2010than in 2009and only20% had significantly lowerresults (NIS, insse.ro, 2013)These resultswere obtainedsignificantly lowerin micro. Offieldsmuch weakerresultsin 2010 compared to 2009, highlights the construction andtrade, am id falling purchasing power of consumptionand household investmentindurable goods.

The analysis of statistical data and surveys conducted in SMEs, shows that, in 2011 approximately 70% of SMEs had identical results, better or much better compared to 2010, which shows a positive economic efficiency financial and SMEs

during this period. And in this case, of all SMEs, micro-enterprises have the lowest development. Also, it is noted that the results have started to improve both commercially and in the construction.

Interestingly, in 2010and 2011entrepreneursopiniononthe future stateof the business environmentremaNIS about 80% "embarrassing business development" (White Paper of SMEs,2010, 2011).

Indicators, such as average number of employees in SMEs and the number of economically active enterprises have grown further in 2010 and 2011. The number of economically active companies was about 437 000, and the number of employees stood at approximately 2.5 million (NIS and own studies). These increases did not lead to recovery of losses compared to 2008, the percentage remaining approx. 14% less, so the number of employees and the number of active firms.

Statistical datafrom the Trade Registryshows anegative growthSMEcompaniesregistrationsin 2012compared to2011byapproximately5%.Also, the number of suspensionactivity increased from about21,000to about24,000, and the numberincreasedbydissolvingin 2011to approximately12000to22000in 2012. ofcanceledSMEsstoodbothin 2011 and in 2012 at the level of approx. 72000, the difference between the two yearswas2%. number ofactive 2013, the SMEsreachedapprox.717000(NIS andown studies).

Causes suspensions, removals, or the level of registrations of new SMEs were the economic and financial crisis, but heavily and GEO. 34/2009 on the introduction of mandatory minimum tax and other fiscal measures burdensome. The reduction of budget revenues and pensioners were factors likely to reduce household consumption

drastically and create skepticism among entrepreneurs.

The contribution of SMEs to the total turnover of the economy is about 60% in 2011, and the distribution of turnover by class of SMEs (micro, small, medium) is about the same, 33%, with a small gap (about 2%) in favor of small and medium SMEs (NIS statistics and own processing).

Structureturnover of SMEsshows that the largest share of turnover is given by wholesale and retail trade and repair, leading to the conclusion poor performance of SMEs in the industrial sector (A. Stancu, 2011).

The evolution ofnet profitshows agreater increase innet profitto micro. This is due totheir abilityto adapt quicklyto market requirements, obtain ahigher speedof rotation ofcapital, reduced costs due tothe reduced number ofemployees.

Italso notesthatapproximately55% of all active SMEshaveprofitin 2011 andits turnoverin 2011compared with 2010approx.8%, the share issmall, the expensemicro-firms whoseturnoverhas decreased (ownprocessing).

Asistheaverage number of employeesinSME andthe averagelabor productivity, it is determined that an average ofapprox. 6 employees(comparedto the European average, 4.3) average labor productivity, calculated bythe average turnoverper employeeisapprox.240,000 muchlower **RONin** 2011, thanlarge showsthe enterprises.This low levelof technologyandcapitalization.

SMEprofitability, measured as the ratio betweenthe profitandthe average number of employees in 2011 was approximately 12,000 RON/persono n average. The highest profitability was achieved in micro.

In 2012, about 75% of SMEsreportedperformanceas goodorbetter

than in2011, the percentageof SMEswith better performanceand very good, being approx.25%. Average labor productivityand profitabilityhavehad an upward trendin 2012 (ownprocessing).

Analysis ofefficiency indicatorsproveseconomic and financialefficiencyandreducedcompetitivene ssof SMEsin Romania, indicating that SMEsin agricultureand food industryachievedprofitabilityalmost doublethe average.

One of the factorsindicating thepotentialuse ofcompany'srapid growthandabilityis the coverage of production capacitybyorders (Wang Yue-hua, 2009).In2013, over41% ofSMEshada coveragebyordersbelow 50% (ownprocessing)

The statistical datashows that, in 2012-2013, the sales volume, the volume of orders, exports, employment, economic efficiency indicators of SMEs, such as size of the profit, increased from 15% -24%.

We conclude that, in 2010-2013, the SME sector has beenseverely affected bythe economic crisisofrecent years. At theend of 2011, statistics showed are bound ineconomic indicatorsinpositive territory, which indicatessigns of stabilityandeconomic 2012and recovery. In 2013, trends inrecoveryefficiencySMEswenton the sameupwardtrend.

Thismeansthattheefficiencyenhancingmeasures, economicfinancialandpositiverestructuringtakenbyentr epreneurswerecorrect, counteractingtheeffects of economic crisisleadingto economic recovery of companies (A. Puiu et. al, 2001).

Thestrongrevivaloccurredin 2012and 2013, in micro and small businesses, mainly due to rapidadaptabilityandlowcosts.

## 3. Research on economic efficiencygrowthprospects of SMEs in 2014, a cluster analysis.

Cluster analysisis a newmethod of analysis of the economic phenomenon. Objective of the analysisis to increaseeconomic efficiencyby strengtheningthe competitivenessof SMEsandlocal andregionalbusiness links (A.G. Babucea, 2003).

We started with themanagement objectives of SME perspective iethe frequency of operations by developing regions are localized SMEs. SME White Paper 2013, using data organization in the following table 1.

To achievecluster analysis, we determined correlations between different approaches using Euclidean distance, Minkowski distance and Cityblock distance (Manhattan distance).

**Euclidean distance**is thesquare rootofthe sum of squareddifferencesbetween eachvariableof the same type,

$$D(i,j) = \sqrt{\sum_{f=1}^{p} \left(\chi_{if} - \chi_{jf}\right)^{2}}$$

To remove the effect of the way in which measured variables, some researchers use the datast and ardization of the formula:

$$\chi_{if} = (\chi_{if} - m_f)/S_f,$$

When  $m_f$  and  $s_f$  are average and standard deviation for the variable f matrix entries. Euclidean distance transformed

$$D(i,j) = \sqrt{\sum_{f=1}^{p} \left( z_{if} - z_{jf} \right)^{2}}$$

becomes a measure of the differences. This transformation has the effect of making the data for use, for all variables standard deviation will be 1.

CityblockdistanceorManhattandist ancebetween twoobjectsis the summoduledifferences betweenvariablesof the same typedistance

$$(\mathbf{x},\mathbf{y}) = \sum_{i} |\mathbf{x}_{i} - \mathbf{y}_{i}|$$

**Minkowskidistance**isdefinedbythere lation:

$$D(i,j) = \sqrt[q]{\sum_{f=1}^{p} \left| \chi_{if} - \chi_{jf} \right|^{q}}$$

Whereq is an integer greater than orequal to 1. It is noted that as the Euclidean distance, city blockandareembodiments of this distance (q = 1 for City Block, and q = 2 for the Euclidian distance).

Data processing anddetermination of the correlations was performed using IBMs of tware application SPPS Statistics. After processing the data in the table, the following results were obtained 1. Squared Euclidean Distance. Based on the calculation of Euclidean distance, complete proximity matrix (Proximity Matrix) for all pairs of cases.

Processingwas performed using SPPS Statistics Application IBM comput er. Afterwork-upgave the following results:

From Table2, Agglomeration Schedule can see how they grouped the cases in each group phase. In the second column, Combined Cluster are presented grouped cases. In the third column, Coefficients are coefficients distances between the elements grouped. In the fourth column, Stage Cluster First Appears, phase number shown us that have appeared each of the two elements. The last column, Next Stage, tells us how the item will probably appear in the first group and which phase will change him.

Table3, Cluster Membership, depending on the number of groupsformed, displaying cases that goes into them. From the observed clustering dendogram

From the observed clustering dendogram (Figure 1) managerial characteristics of importance, regardless of region development of SMEs concerned.

The 6,7,8,10,11,12 features have the same importance, equal to 1. The

characteristic9, 10, 2are importantinterms ofeconomic efficiency perspectives, characteristics ofimportancebetween9, 10and 11. 2 and 13 andform aclusterandfeatures3with2,4,5imported11. 2,5,4and1,9,10weretogetherthe Features3. importanceinthe greatest developmentoffutureeconomicefficiencyfirm , about 24.

Ifweusedthe City Blocks distance processing, dendogramobtained is (Figure 2) and the results are almost identical to those of the Euclidean distance. Differ only lead to some of the groups of clusters, which shows that, depending on the calculation method and the clustering obtained, some features change the significance.

IntheMinkowskidistancecalculationm ethod, dendogramobtained is (Figure 3)

### 4. Conclusionsandfutureresearch

The primordial importance of SMEsin the postcrisisresulting from:

- The ability to rapidly adapt to market requirements;
- The possibility of creating new local jobs;
- Capacity for innovation;
- Ability to cooperate with all types of businesses, both horizontally and vertically;

Fromthe cluster analysisperformeddeductingthe importanceof specificmanagement approachin relation toothers inincreasingeconomic and financial efficiencyof the company

Thus, it is found that, in 2014, for entrepreneurs of SMEs, of great importance (withscore 15) for over enhancingtheeffectiveness of economic andfinancial are: cost reduction. distributionandrelationshipswithcustomers, the production of new products, development of effective economic strategies.

The researchshouldbeextendedby a cluster analysisto determine the distribution by grouping themost effective management approaches. This way you can make an analysis of forecasting the future development of SMEs by groups of counties and regions.

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### **Appendices**

Table 1.Addressingfuturemanagementstrategiesof SMEsby region

managerial approach	NE	SE	S	SV	W	NW	С	B-I
strategy development	0,7950	0,1026	0,0391	0,0738	0,1140	0,1042	0,0817	0,0998
relationshipswith suppliers	0,5430	0,4103	0,3398	0,4016	0,4649	0,3472	0,5131	0,3659
relationshipswith suppliersand customers	0,6225	0,6496	0,6289	0,5738	0,4298	0,6042	0,6961	0,5696
development ofnew products	0,3510	0,2735	0,3594	0,2541	0,1404	0,5069	0,3268	0,3451
reduce costs	0,3974	0,3162	0,4023	0,2705	0,3509	0,2500	0,2680	0,3971
new processes	0,0265	0,0598	0,0586	0,1230	0,0351	0,0417	0,0621	0,0748
information	0,0199	0,0684	0,0586	0,0738	0,0263	0,0486	0,0490	0,0936
reorganization	0,0066	0,0256	0,0039	0,0246	0,0088	0,0347	0,0065	0,0125
delivery	0,0132	0,0513	0,0234	0,0533	0,2982	0,0694	0,0098	0,0146
capitalization	0,0132	0,0085	0,0078	0,0123	0,0789	0,0000	0,0196	0,0146
training	0,0331	0,0171	0,0195	0,0123	0,0263	0,0556	0,0196	0,0229
decrease the number of employees	0,0000	0,0000	0,0156	0,0000	0,0088	0,0000	0,0065	0,0146
employeesperforming	0,0027	0,0598	0,0469	0,1270	0,0175	0,0,625	0,0752	0,0395

Source: White Paper on SMEsin 2013

Table 2. Agglomeration Schedule							
Sta	Cluster		Coefficients	Stage	Cluster	NextStage	
ge	Combined			FirstAppears			
	Cluster	Cluster		Cluste	Cluste		
	1	2		r 1	r 2		
1	8	11	,002	0	0	3	
2	6	7	,003	0	0	5	
3	8	12	,004	1	0	4	
4	8	10	,006	3	0	5	
5	6	8	,022	2	4	6	
6	6	9	,080	5	0	10	
7	4	5	,123	0	0	8	
8	2	4	,189	0	7	9	
9	2	3	,546	8	0	11	
10	1	6	,641	0	6	11	
11	1	2	1,294	10	9	0	

Table 3. Cluster Membership						
Case	4	3	2			
	Clusters	Clusters	Clusters			
1:strategydevelopment	1	1	1			
2:relationshipswithsupplie rs	2	2	2			
3:relationshipswithsupplie rsandcustomers	3	2	2			
4:development of newproducts	2	2	2			
5:reduce costs	2	2	2			
6:newprocesses	4	3	1			
7:information	4	3	1			
8:reorganization	4	3	1			
9:delivery	4	3	1			
10:capitalization	4	3	1			
11:training	4	3	1			
12:decreasethenumber of employees	4	3	1			

 $Figure\ no. 1. \textbf{Dendogram\ using\ Euclidian\ distance}$ 

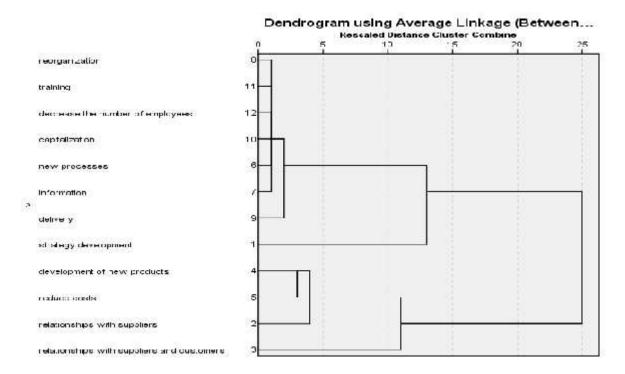


Figure no.1. Dendogram using City block distance

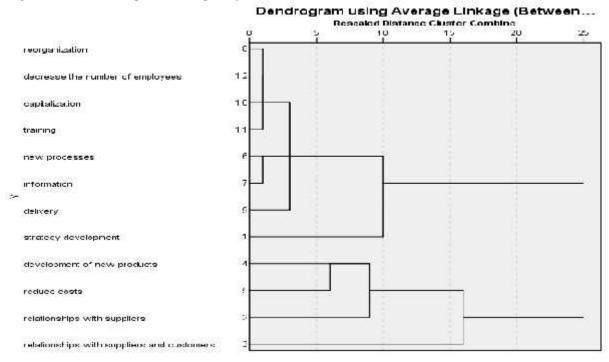


Figure no.3. Dendogram using Minkowski distance

